

CUP 2020 Results

The CUP 2020 Survey is an instrument developed by the Council of University Presidents workgroup. This is a common set of questions that provides comparable information on NM university students' satisfaction with their educational experiences. NNMC adopted the survey when it joined the CUP in 2012. Prior surveys are available on [Northern's Institutional Research survey website](#).

This survey was administered via SurveyMonkey to all graduating students. A total of 180 students received the survey by email between May 2020 and June 2020. Eighty-two students responded giving a 46% response rate. The results are as follows:

Q1. Please rate your satisfaction with NNMC regarding Curriculum and Instruction (n=82):

	(1) Very Satisfied	(2) Satisfied	(3) Dissatisfied	(4) Very Dissatisfied	(5) Does Not Apply
Quality of instruction in your major	58.5%	39.0%	2.4%	0.0%	0.0%
Quality of instruction outside your major	42.7%	46.3%	2.4%	0.0%	8.5%
Quality of academic advising	56.1%	26.8%	11.0%	3.7%	2.4%
Availability of courses in your major	42.7%	45.1%	11.0%	1.2%	0.0%
Quality of intellectual challenge of your program	54.9%	42.7%	0.0%	1.2%	1.2%

Q2. Please rate your satisfaction with Northern regarding Student Support (n=82):

	(1) Very Satisfied	(2) Satisfied	(3) Dissatisfied	(4) Very Dissatisfied	(5) Does Not Apply
Adequacy of financial assistance (\$)	51.2%	32.9%	3.7%	3.7%	8.5%
Quality of career counseling and advising	47.6%	31.7%	6.1%	4.9%	9.8%
Contact with faculty outside of class	53.7%	40.2%	4.9%	1.2%	0.0%
Adequacy of laboratories and equipment	35.4%	42.7%	4.9%	0.0%	17.1%
Adequacy of library facilities	58.5%	36.6%	0.0%	1.2%	3.7%
Adequacy of computer facilities	50.0%	39.0%	4.9%	1.2%	4.9%

CUP 2020 Results

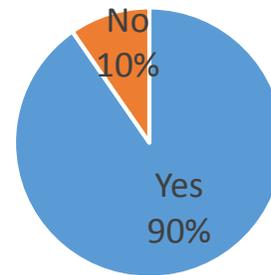
Q3. Please rate your satisfaction with Northern regarding an Overall Assessment (n=82):

	(1) Very Satisfied	(2) Satisfied	(3) Dissatisfied	(4) Very Dissatisfied	(5) Does Not Apply
Value of your education, relative to cost	53.7%	40.2%	3.7%	2.4%	0.0%
Your sense of community on campus	42.7%	43.9%	2.4%	6.1%	4.9%
Your preparation for work or graduate school	54.3%	37.0%	3.7%	2.5%	2.5%
Your satisfaction with your college experience	51.2%	41.5%	6.1%	1.2%	0.0%

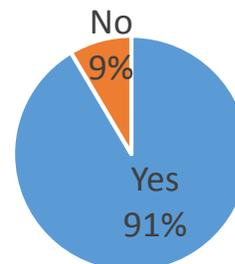
Q4. Your major(s) (N=81):

Degree / Major	Count
Early Childhood Education	11
ALP	9
Elementary Education	9
Criminal Justice	5
Nursing	7
Biology	4
Environmental Science	3
BAIS: Psychology	7
Electromechanical Engineering	3
Mathematics	2
RN to BSN	2
Information in Engineering Technology	3
AA Psychology	1
AA/BA- Criminal Justice	1
Associate in Arts	1
Associates in applied science	1
Associates in Substance Abuse	1
Bachelor of Business Administration	2
BAIS	3
Barbering	1
Business	2
Business - project management	3
General psychology	2
Radiation Protection	1

Q5. If you had to do it over again, would you attend Northern?



Q6. If you had to do it over again, would you choose the same major?





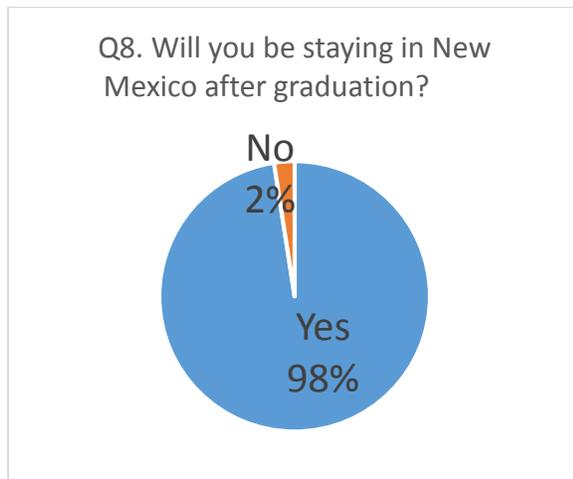
CUP 2020 Results

Q7. What's next? Please specify:

Graduate school (where) n=39		Count	Already have job in my field		Count
Northern New Mexico College	14		Family Learning Center. (Espanola)	3	
University of New Mexico	5		Espanola Public Schools	3	
New Mexico Highlands University	4		LANL	5	
Bachelor in Education	1		Los Alamos Public Schools	2	
ENMU	1		Chama Valley Independent Schools	1	
GED House Taos New Mexico	1		Clinic	1	
Los Alamos	1		East Rio Arriba SWCD	1	
New Mexico Tech	1		ECRA	1	
University of Oklahoma	2		Espanola, NM	1	
Possibly graduate school	4		Head Start / Pre K	3	
Possibly Highlands University	1		Holy Cross Catholic School	1	
Possibly UNM	1		Khapo community school	1	
Southern Mississippi State	1		Khapo Construction	1	
Southern New Hampshire University	1		Licensed Substance Abuse Associate	1	
Seek job (where) n=34	COUNT		McCurdy Charter School	1	
LANL	8		Ohkay Owingeh Community Schools	2	
Albuquerque, New Mexico	2		Presbyterian Espanola Hospital	1	
Santa Fe	2		Santa Fe	1	
State of NM government	3		SFPS	1	
Counseling	1		Sheriff office (previous)	1	
El Rito NM	1		Santa Claran	1	
Local Hospital	3		Santa Rosa Consolidated Schools	1	
legal field	1		Teacher K-12 (where) n=19	Count	
NM Forestry; NM Game & Fish; NM			Los Alamos Public Schools	3	
Fish & Wildlife	1		Amy Biehl	1	
Northern New Mexico College	1		ECRA	1	
Penitentiary maybe	1		Espanola Public Schools	4	
Pojoaque	1		Head Start Teacher	2	
Rio Arriba Sheriff department	2		In northern NM	1	
Santa Clara Pueblo	1		K-8 Chama Elementary -Middle		
Santa Fe Public Schools	3		School	1	
State or government or tribal	3		Khapo community school	1	
Summer research experience for UNM	1		Ohkay Owingeh Community School	1	
YDI	1		Penasco	1	
Seek job in another field (n=4)	Count		Pre-K	1	
Criminal Justice	1		PVIS	1	
NM Department of Game & Fish	1		Santa Rosa Consolidated Schools	1	
Northern New Mexico College	1		Military (branch) n=1	Count	
Social Work	1		Maybe	1	



CUP 2020 Results



Q9. Please comment on any aspect of your collegiate experience that you felt was a particular strength or a particular weakness in the areas of curriculum, instruction, academic support or your overall college experience.

(Examples of responses include the following)

Strength

- Hybrid form of learning is the school's strength. I never had any issue balancing work with school life.
- I enjoyed the family feel I experienced while in the school of education. I felt like all of the instructors and advisors really wanted to see you succeed and become successful in the education field. Everyone was real supportive.
- Having small class sizes were such a benefit in my perspective. I think a lot of my classmates, including myself, would seek one on one assistance with professors and advisors. They made us feel like we could ask or talk about anything to them. This made the learning experience work so much better and I could not have asked for better professors and advisors.
- I had some very amazing professors in the STEM field. Most of them were women which I find really great. They were great mentors and role models for women like myself who want to pursue a future in STEM
- CAMP is a great support system and over all the college was resourceful and convenient the school is great and I highly recommend.
- "The professors in the engineering department are some of the best instructors I have had. They ensured I stayed on path while keeping me busy and hardworking with research projects and mentorship work. The Northern STEM Mentor Collective is easily one of the best aspects of coming to NNMC. The events held by student life are great as well, as they have fed me during the course of the semester with events that support the student body.
- An aspect of my collegiate experience that I felt was a particular strength in the areas of curriculum, instruction, academic support or my overall college experience is how my academic



CUP 2020 Results

advisors were always there to help me if I needed it and also keeping my in the right track with my classes.

- My overall experience has just been awesome, thanks to Northern New Mexico College I've been able to achieve things that I never knew could happen in my career life. Going in for my GED and completing the HEP program all the way to receiving my first associate's degree, every single teacher has left a stamp in my hat I will cherish till the day I die. No complains what so ever!

Weakness

- Rarely received feedback on work submitted. Just a letter grade on a transcript.
- I am a criminal justice major. I expected to learn things in relation to criminal justice and it seemed like I learned more about philosophy the entire time. We needed more law courses.
- Because of the closing of the school I feel that I missed out on learning everything I needed to prepare me for my state board tests. The teachers were not prepared to set up a well-organized curriculum for the cosmetology and barbering program. Since the closing we also were not able to get our things from the salon to properly provide service on our mannequin heads.
- Lack of resources in the nursing department.
- I would have liked to have the Core Classes such as math, Science, etc. to be offered at different times in the late afternoon or evenings due to a lot of people are working during the morning and is harder to leave work for class. I know myself as a teacher, parent who works full time a was trying to complete my degree it would of been nice to have more times available. I really enjoyed the flexibility of the Teacher Education department with classes, I was able to do some weekend and evenings class which really helped a lot. I also kept my own record of classes that I needed to complete because my academic advisor was always changing or never kept in touch unless I contacted them.
- A weakness would be the amount of staff in the Engineering and IT department. A strength is the staff they do have are amazing.
- Provide a Native American center.
- My overall college experience was great. However, I wish the college would have sent out important emails with more time ahead of the actual event, not a couple days before. Also, it would have been nice to have our own building to do labs; a building for Environmental Science only maybe. Lastly, the elevator was never fixed in the library for two semesters straight, therefore it was hard for me to go to the top floor.

Q10. If you were able to make one significant change in the programs, services or environment for students at this institution, what would it be?

(Examples of responses include the following)

- Advisement.
- "An option for dorms to be implemented on campus. Living off campus takes some time to get use to in Espanola, so having the choice to be closer to the main campus is definitely better."



CUP 2020 Results

- Constant review of the ability of instructors to impart information, listen to the students, take a survey of student opinion early in the season.
- For all the courses to be available because right now there are many courses that are not available for students to be able to complete their degree or certificate.
- Get Northern back to providing more vocational opportunities.
- I think in the long run a larger availability of online programs would be something that benefits the student like myself. ... With the availability of online courses for working adults and young mothers and fathers within Northern New Mexico, I believe that we might see an influx in not only students but working professionals.
- I would honestly make another cafe in the college. When the cafe was in the library it was the best!
- I would try to make all instructors available on campus a little more often.
- If I were able to make one significant change in the programs, services or environment first students at this institution it would be to have more in person classes and less online classes.
- More interaction between the school, staff and Peers
- More laboratory time
- Provide a Native American center.
- Student life and resources for the disadvantaged. A place to be and sense of belonging.
- Summer classes